



HOSPITALITY INTERNSHIP PROGRAM

YOUR CAREER STARTS HERE!



OUR MISSION IS TO DELIVER THE WORLD'S BEST INTERNSHIP PROGRAMS BY...

POSITIVELY CHANGING LIVES
VALUING EVERYONE
ENJOYING THE JOURNEY

◆ ABOUT US

We provide responsive on-the-job training to meet international demand from universities, students and graduates. We cater for students and graduates from the region, providing opportunities with some 1,700 Australian host companies and Governments Departments in all academic disciplines.

◆ HOSPITALITY INTERNSHIP PROGRAM (HIP)

- ◆ Paid training positions available within the Hospitality sector throughout Australia.
- ◆ Australian award wages paid AU\$16 – AU\$18 per hour minimum in Food and Beverage, Front Office and Food Production departments.
- ◆ Duration is from 6-12 months.
- ◆ Candidates must be flexible to travel to any Australian location, academic credit available.
- ◆ Apply up to 4 – 6 months in advance, pending available vacancies and visas.
- ◆ Specific eligibility requirements including prior work experience (6 months) in selected field and minimum 12 months tertiary level study obtained within the past 18 months.
- ◆ Program Fees: AU\$4100 – AU\$5420.



ELIGIBILITY

- ◆ Age: Age 18 – 30
- ◆ Students: Enrolled in a full time Hospitality or Culinary management tertiary course (minimum Diploma level), or
- ◆ Graduates*: A recent graduate (of a full time Hospitality or Culinary management tertiary course) within 18 months of graduation
- ◆ Minimum Work/ Study Requirement: Minimum 12 months full time work and/or study related to the nominated internship department obtained in the past 24 months
- ◆ English: Upper intermediate – advanced English language skills
- ◆ Work Experience: Minimum 6 months full time (or 12 months part time) in the selected internship department
- ◆ Internship Field: Studies and experience must be related to the nominated internship department
- ◆ Preference: Currently working in the selected internship department
- ◆ Flexible: Willing to work in any Australian city, including rural and remote locations

*If you do not meet this requirement but have studied Hospitality, you may still be eligible for the program if you have at least 12 continuous months of full-time working experience in the last 18 months in your field of Hospitality including 6 months at management/supervisory level. All other criteria must be met."



HOST ORGANISATIONS

Following a comprehensive interview process, you will be allocated to one of 1,700 host companies throughout Australia. Selections are made in all cases based on best available fit between the host company and your skill-set or academic background. Among the host companies we offer access to:

- ◆ Hyatt Hotels
- ◆ Marriott Hotels
- ◆ Accor Group
- ◆ Intercontinental Hotel Group
- ◆ Hilton Hotels
- ◆ Sheraton Hotels
- ◆ Resorts in the Whitsundays (Great Barrier Reef)
- ◆ and more...

* Specific properties cannot be guaranteed.

IF YOU ARE PASSIONATE ABOUT A CAREER IN HOSPITALITY

WHY NOT CONSIDER AN INTERNSHIP IN AUSTRALIA!

APPLICATION PROCESS

1

ENQUIRY & ASSESSMENT

Complete the eligibility forms to have your eligibility assessed. Free assessment and communication to clarify your questions.

2

APPLICATION & PROCESSING

Submit the application documentation and application fee. Participate in an interview with us. We will commence your internship negotiations.

3

CONFIRMATION & PAYMENT

We will arrange an interview for you with a potential Host Organisation after which the internship will be confirmed through a formal Training Agreement. Outstanding fees to be paid.

4

VISA & TRAVEL ARRANGEMENTS

we will negotiate with the Department of Immigration regarding visa processing (allow 10-12 weeks). Or, you can make alternative arrangements (e.g. Working Holiday Visa).

5

PROGRAM PARTICIPATION

Congratulations! You are about to embark on an incredible journey. Your program will commence with an orientation. Once you begin your internship we will be asking for your continued feedback and provide you with ongoing support.

◆ VISA OPTIONS

Our Australian partner is an approved sponsor with the Department of Immigration and Border Protection and provides assistance to all eligible candidates with the 402 Training and Research Visa.

You may also complete an internship on one of the following visas:

- ◆ Working Holiday or Work & Holiday Visa
- ◆ Skilled Graduate Visa

◆ WHAT DOES IT COST & WHATS INCLUDED

The cost is between AU\$4100 – AU\$5420, this includes application, program and insurance fees. Fees are exclusive of flights, visa, accommodation, local transportation & meals.

For this, you will receive:

- ◆ Assessment and coaching
- ◆ Resume guidance
- ◆ Interview preparation and mentoring
- ◆ An individualised placement with an Australian company
- ◆ Allocation of an Internship Program Supervisor (IPS) to closely monitor progress and satisfaction level
- ◆ Immediate intervention should you experience any difficulties
- ◆ 24-hour Emergency Support
- ◆ Full orientation sessions, including an introduction to Australian workplace culture
- ◆ Intern nights, providing an opportunity for interaction between interns from over 80 countries
- ◆ Cross cultural programs and training sessions
- ◆ Access to online career advice, articles and intern blogs

Optional services include:

- ◆ Accommodation and airport reception
- ◆ Intern Extras Bundle \$210 (Bank account setup, International Student Identity Card (ISIC), local mobile phone sim card, iVenture card, tax claim service)

◆ DOCUMENTATION

We require the following documents in order to assess your eligibility:

- ◆ Resume (in Word)
- ◆ Letter of Objectives (in Word)
- ◆ Colour copy of your passport
- ◆ Copy of your most current academic transcripts that show your grades
- ◆ Reference Letters from your previous work experiences

Template documents and guides are available. Additional documents are required for visa processing.

◆ WHAT OUR INTERNS HAVE TO SAY

My experience in Australia was really outstanding, I learnt so much. I improved so many things; things that I hadn't learnt in my home country. I put in a lot of effort and my manager was impressed. I wish I could stay longer, one day I will come back to Australia because it is a wonderful place.

Daniel Manabat
Food & Beverage Intern

DANIEL MANABAT
FOOD & BEVERAGE INTERN

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